

The Toyota Way To Lean Leadership Achieving And Sustaining Excellence Through Leadership Development

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William Edwards Deming

During his long life Deming developed an approach to achieving enduring success for organisations and the managers and people working in them. Its origins were in his life experiences, education and significantly, in the work of Dr Walter A Shewhart on quality and statistical methods. A manager, said Deming, is primarily a manager of People ...

KAIZEN DEFINITION & PRINCIPLES IN BRIEF

Kaizen techniques became famous when Toyota used them to rise to world automotive leadership. Rather than undertake large projects, Toyota's staff was encouraged to identify problems, no matter how small, trace their root causes, and implement all necessary solutions. Improvements through Kaizen have a process focus. Kaizen generates process ...